Access to Vehicle Repair and Maintenance Information – Regulation (EU) 2018/858

Article 6

To comply with Regulation (EU) 2018/858, applicable from 1st September 2020, for vehicle categories N2/N3, Dennis Eagle Ltd. are obliged to provide unrestricted and standardised access to vehicle OBD information; vehicle repair and maintenance information, including any special tools or relevant software and training material to independent operators through a website.

All the technical and training documentation/information is covered by Dennis Eagle Ltd. Copyright and approval must be sought and gained before any use or reproduction is permitted.

Should any documentation/manuals be required an application should be made to the Dennis Eagle Ltd. Parts Department – 01926 458555.

A charge will be made for the above. All information will be supplied on CD-ROMs.

To access the Dennis Eagle Ltd. RMI Site click on the 'Log In' Icon on the right hand side of the Home page to access the link to the 'Repair and Maintenance Information Site'

It will be necessary for all users to register on the site, by completing the RMI Registration Form, before access to the site will be permitted.

Once registered and you have access to the site you will see the below Icons, following the link on the Icon will either take you to further information on the Dennis Eagle product range or take you to another manufacturers RMI website.

NB: Information provided on Dennis Eagle products does not hold any 'Security-related Repair and Maintenance Information'.

Elite+



Following the link on the Elite + Icon will take you into a web page containing documentation on the Elite + Chassis.

Elite 6



Following the link on the Elite 6 Icon will take you into a web page containing documentation on the Elite 6 Chassis.



Following the link on the eCollect Icon will take you into a web page containing documentation on the eCollect Chassis.

Electronic Parts Catalogue



Following the link on the Electronic Parts Catalogue Icon will take you into a web page containing the EPC, if you are not a registered user you will need to register your details on the application form. When this is processed you will receive a user name and password allowing you access to the catalogue. Included in the Secondary Information on a Euro 6 vehicle the WVTA (Whole Vehicle Type Approval) number will be shown, see below:

Secondary Product Information: Body Number: 220140175 Chassis Number: 120140118 Alternative Chassis: DE 007458 VCR Text: Fitted with 1012031 Electrical box, 1032572 Sidemember Ih VCR Text: 1032573 Sidemember rh, 1010291 Label 'Spare wheel in body' VCR Text: 617719 & 616988 Wheel & tyre assembly, 1033836 Bracket VCR Text: 630662 Ball valve, 1012418 Harness 32 way, 1009939 Beacon VCR Text: 1004545 Bracket, 4000976 Software cab VCR Text: 4120000 & 4220000 Software body, 4400000 Software IFM display Full Vin: SEG3232KR66E20131 WVTA Number: e4*2007/46 *0609

Third Party Suppliers



Following the link to third party suppliers will give you access to Elite+ and Elite 6 Volvo engine and Allison gearbox information. All other chassis manufacturers that Dennis Eagle mount bodies to and any third party fitments that form part of type approval are included within this link. NB: There could be a cost involved to gain technical information from the third-party links.

Olympus Body Range



Following the link to the Olympus Body Range Icon will take you into a webpage containing documentation on the Olympus, Olympus Mini and Twin Pack bodies.

Safety Solutions



Following the link on the Safety Solutions will take you to the page containing documentation on Safety Solutions.

Beta Bin Lifts



Following the link on the Beta 2 Bin Lift will take you to a webpage containing documentation on the Beta 2 Bin Lift.

Chassis Electrical Schematics



Following the link on Chassis Electrical Schematics will take you through to a folder containing schematics for the different chassis ranges, if you reside in the EU you will need to follow the QR code instructions.

Standard Replacement Times



Following the link on Standard Replacement Times will take you through to a webpage containing Elite+ and Elite 6 standard replacement times.

Training Academy



Following the link on Training Academy will take you through to a webpage containing information on Dennis Eagle Training Courses.

Recently Added Files



Following the link to Recently Added Files will direct you to a webpage with the latest updates. Additionally, when you log in, a pop-up alert will notify you of any changes or updates.